A company needs a website to start an E-Commerce business. The website will contain varities of products like electronics, garments , groceries etc. This website will have 3 types of users,

1. Consumer/Regular User/Visitor
2. Seller
3. Admin

In the website, all users can registration , login , view and update their profile information.

Aditionally the general users will be able to do the following task:

1. User can visit product from different product categories.
2. Choose Products to save into Wishlish and Cart
3. In future or instantly, they can buy it from the cart or wishlist.
4. User can pay immediately using different payment method
5. Instead of paying instantly they can choose to pay cash on delivery
6. After making an order , user can show order list and check current status of an order.
7. If there is any problem in product, user can request for return.
8. User can contact customer service using a message box.

Admin will have the following unique functionality:

1. Can create, delete/block, aprrove user/seller/admin
2. Manipulate product (approve/reject/update)
3. Add/Update promocode
4. Reply to the query from other user
5. Can manipulate the order info/status
6. Can approve/reject/remove the review of product

Seller can enjoy the following additonal features:

1. Can request to add a product
2. Update the stock of a product
3. Can aprrove a product request from admin/user
4. Send message to the admin
5. Check revenue dashboard
6. Check product order status
7. Can reply to review or answer questions